

Welcome to Jackson Electric Cooperative!



The Essentials

- Billing statement is due on the 24th day of each month.
- A \$25 late fee is applied on the 25th day of each month.
- If a deposit was required on your account, your deposit is returned as a bill credit after 12 consecutive timely payments.

Payment Options Available

- **Online** using your checking/savings account or credit/debit card (**see online payment options**).
- **Automatic payment withdrawal** from your checking or savings account on the 24th day of each month.
- **Call 844.759.3984** to make a payment by credit/debit card or checking/savings account.
- Use the **24-hour secure drop box** located in Jackson Electric's parking lot.
- **USPS**. Payment is posted when we receive it, not the postmarked date.
- **In person** at Jackson Electric.

Online Payment Options

Visit www.jackelec.com



- Click on the **SmartHub** icon
 - Register your account
 - Sign up for autopay & paperless bills
 - Check your usage
 - Manage account notifications
- Click on the **Pay Now Quick Pay** link (no registration required)
- Download the **mobile app**

Available 24/7/365.
Payments processed
when received.



The Extras

- **Electric Water Heaters:** Available for purchase, 50- and 100-gallon water heaters. Contact our office, refer to the water heater program brochure, or visit our website to learn more about this program.
- **Dual Fuel Program:** A minimum of 4 kW of qualified electric heat is added to an existing fossil fuel furnace with sufficient, automatic backup heat, and operated at a reduced electric rate.
- **Rebates:** Jackson Electric administers its own rebate program rather than participating in Focus on Energy. Please refer to your rebate brochure or visit our website for the most up-to-date information on rebates and to download your rebate form.
- **Area Light:** If there is an existing Jackson Electric area light at your location, a fixed fee will appear on your billing statement each month.

Stay Connected

- Follow us on social media!
- You will receive a monthly copy of *Wisconsin Energy Cooperative News* as part of your membership. Check out the middle pages for news about your co-op.

 @JacksonElectricCooperative

 @jackeleccoop

 @JackElecCoop

 Jackson Electric



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Fax: 715.284.7143
Outage Reporting: 855.222.3275

Jackson Electric Cooperative is an equal opportunity provider and employer. Please go to www.jackelec.com to view Jackson Electric's Bylaws and the full version of the Nondiscrimination Statement. Written copies can be obtained by contacting our office.